Model Withdrawal Form with Return Assistance

Krebs Glas Lauscha GmbH
Am Park 1
98724 Lauscha / Germany

service@krebslauscha.de
www.krebslauscha.de

Dear Customer,

You can use this form to declare your withdrawal and help us match your return to your order. Use of this form is voluntary. You may also declare your withdrawal informally, for example by e-mail. The order number and reason for return are voluntary details.

Please send your withdrawal notice to the address above. Please send the goods to the return address below.

I/We (*) hereby withdraw from the contract concluded by me/us (*) for the purchase of the goods listed below.

Free return label for eligible complaints, e.g. transport damage or incorrect deliveries:
www.krebslauscha.de/retoure (QR-code option must not be used)

Use the table below for individual items. For a full withdrawal, the order or invoice number is sufficient.

Item no.:	Quantity ordered:	Item description (optional):	Return quantity:	Return reason:	

Return reasons (optional):

10 do not like
12 wrong size
14 not ordered
16 transport damage
22 quality issue
31 item defective
32 wrong item
40 wrong colour
43 delivered too late
79 Other: _____

Order or invoice number: _____

Ordered on (*): _____

Received on (*): _____

Return address:
Warehouse Krebs Glas Lauscha
Glaswerkstraße 71 | Gate 1
98724 Lauscha / Germany

(*) Delete as appropriate. Returning the goods alone does not constitute a declaration of withdrawal.